

**Oracle Utilities Customer Self Service
Release 2.1.0**

Utility Reference Model

4.3.2 OUCSS-CCB Perform Collection Activities

May 2016

Oracle Utilities Customer Self Service Release 2.1.0 Utility Reference Model 4.3.2 OUCSS-CCB Perform Collection Activities

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4.3.2 OUCSS-CCB Perform Collection Activities

This section provides a brief description of the “OUCSS-CCB Perform Collection Activities” business process. This includes:

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- ♦ [Business Process Diagrams](#)
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Brief Description

Business Process: 4.3.2 OUCSS-CCB Perform Collection Activities

Process Type: Process

Parent Process: n/a

Sibling Processes: 4.3.2 CC&B.Perform Collection Activities

This process describes the sequence of events that occur when a customer requests payment arrangements online for processing against the customer's account.

Business Process Diagrams

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